

I know there is lots of work going on in relation to energy costs and power outages but I was hoping through our Networks we could make sure the message gets out to clinicians, patients etc about the priority service register which is a free support service which makes sure extra help is available to people in vulnerable situations.

You are eligible if you:

- have reached your state pension age
- are disabled or have a long-term medical condition
- are recovering from an injury
- have a hearing or sight condition
- have a mental health condition
- are pregnant or have young children
- have extra communication needs (such as if you don't speak or read English well)
- need to use medical equipment that requires a power supply
- have poor or no sense of smell
- would struggle to answer the door or get help in an emergency.

You might still be able to register for other reasons if your situation isn't listed. For example, if you need short-term support after a stay in hospital.

[Get help from your supplier - Priority Services Register | Ofgem](#)